

Actual 2.71 Days

Target 2.36 Days *

MAKI LGE Only

A&B LGE Staff Summary - Actual 3.60 Days

Target 2.36 Days 🛊

Combined Office & Non

Office

'Making Argyll and Bute a place people choose to live, learn, work and do business' Corporate Outcome - Education, skills and training maximises opportunities for all HMIE positive Scondary School Actual 0 % 🖬 Percentage of pupils with positive destinations - A&B Target 92.0 % Target 0 % → Evaluations - MAKI Corporate Outcome - We have infrastructure that supports sustainable growth Actual Total number of Complaints Complaints ref Waste Target regarding Waste Collection -Actual 3 🛊 Collection MAKT Benchmark RA14_05-Percentage of Street lighting - MAKI percentage^{Actual} 21 % ■ Actual 25 % R street lighting repairs of faults repaired within 10 days Target 75 % 4 Target 75 % 4 completed within 10 days Shanks - Percentage of Waste Recycled, Composted Actual 45.0 % 4 & Recovered Actual 46.4 % G Islands - Percentage of RA24 02-Percentage of waste recycled, composted Target 40.0 % Waste Recycled, Composted Actual 32.4 % & Recovered and recovered. Benchmark 42.0 % H&L - Percentage of Waste Actual 52.6 % 4 Recycled, Composted & Recovered Corporate Outcome - The economy is diverse and thriving Actual 7.4 Wks Actual 7.2 Wks G Householder Planning Apps: Householder Planning Apps: Ave no of Weeks to Determine Target 8.0 Wks Target 8.0 Wks Ave no of Weeks to Benchmark 7.4 Wks - MAKT Determine - ABC Benchmark Actual 51,5 % R % of Pre-Application enquiries Target 75.0 % processed within 20 working Benchmark 69.0 % % of Pre-application Actual 69.0 % R enquiries processed within Target 75.0 % 20 working days - A&B days - MAKI



MAKI Area Scorecard 2018-19

FQ3 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live active, healthier and independent lives

Number of affordable social sector Actual 36 new builds - MAKI Target 36

PR26_01-Number of new affordable homes completed per annum.

Actual 62
Target 62
Benchmark 80

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - People live in safer and stronger communities Actual £ 63,467 R Car Parking income to date - Actual £ 800,441 Car Parking income to date -MAKI Target £ 70,968 🛊 A&B Target £ 834,808 • MAKI - Number of Parking A&B - Number of Parking Actual Actual 1,246 Penalty Notices Issued Penalty Notices Issued Dog fouling - total number of Actual Dog fouling - total number Actual 56 complaints MAKI of complaints A&B LEAMS - MAKI Kintyre Actual 73 Monthly Data September 2018 G G Actual LEAMS - Argyll and Bute LEAMS - MAKI Mid Argyll Actual 77 monthly average Target 75 Monthly Data September 2018 G LEAMS - MAKI Islay Actual 84 Monthly Data September 2018



MAKI Area Scorecard 2018-19

FQ3 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Making It Happen MAKI Teacher Absence Actual 1.82 Days Rapare 1.50 Days Absence Target 1.50 Days Actual 2.71 Days Rapare 2.36 Days Actual 2.



'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - Education, skills and training maximises opportunities for all

HMIE positive Scondary School Actual 0 % ☐ Evaluations - MAKI Target 0 % →

Percentage of pupils with positive destinations - A&B Actual 94.7 % Target 92.0 %



MAKI Area Scorecard 2018-19

Actual 52.6 % -

FQ3 18/19

'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - We have infrastructure that supports sustainable growth

Complaints ref Waste Actual 3 Collection MAKI

Total number of Complaints regarding Waste Collection -A&B

Actual

Shanks - Percentage of Waste Recycled, Composted Actual 45.0 % -& Recovered

Islands - Percentage of Waste Recycled, Composted Actual 32.4 % -& Recovered

H&L - Percentage of Waste

Recycled, Composted &

RA24_02-Percentage of Target waste recycled, composted and recovered. Benchmark 42.0 %

Recovered

Street lighting - MAKI percentage^{Actual} 21 % ■ of faults repaired within 10 days Target 75 % -

RA14_05-Percentage of street lighting repairs completed within 10 days

25 % Actual Target 75 %



'Making Argyll and Bute a place people choose to live, learn, work and do business'

Corporate Outcome - The economy is diverse and thriving

Householder Planning Apps:	Actual	7.2 Wks	G
Ave no of Weeks to Determine	_e Target	8.0 Wks	•
MAKI Benchmark 7.4 Wks			

% of Pre-Application enquiries	Actual	51.5 %	R
processed within 20 working	[*] Target	75.0 %	•
days - MAKI E	MAKI Benchmark 69.0 %		

Householder Planning Apps: Ave no of Weeks to Determine - ABC	Actual Target Benchmark	7.4 Wks 8.0 Wks	G ↓
% of Pre-application enquiries processed within 20 working days - A&B	Actual Target	69.0 % 75.0 %	RI